

# BANQUE TRANSATLANTIQUE LUXEMBOURG

## Mobile application

| Day        | Uptime (%) | Downtime (%) | PISP response (ms) | AISP response (ms) |
|------------|------------|--------------|--------------------|--------------------|
| 01/01/2020 | 100        | 0            | 0                  | 1933               |
| 02/01/2020 | 100        | 0            | 4118               | 2028               |
| 03/01/2020 | 100        | 0            | 1323               | 1738               |
| 04/01/2020 | 100        | 0            | 3477               | 1894               |
| 05/01/2020 | 100        | 0            | 0                  | 3288               |
| 06/01/2020 | 100        | 0            | 1690               | 797                |
| 07/01/2020 | 100        | 0            | 4610               | 1503               |
| 08/01/2020 | 100        | 0            | 0                  | 1660               |
| 09/01/2020 | 100        | 0            | 3229               | 2726               |
| 10/01/2020 | 100        | 0            | 7237               | 3296               |
| 11/01/2020 | 100        | 0            | 0                  | 3369               |
| 12/01/2020 | 100        | 0            | 0                  | 3402               |
| 13/01/2020 | 100        | 0            | 2551               | 1458               |
| 14/01/2020 | 100        | 0            | 1217               | 866                |
| 15/01/2020 | 100        | 0            | 0                  | 2339               |
| 16/01/2020 | 87,29      | 12,71        | 2366               | 161                |
| 17/01/2020 | 100        | 0            | 1874               | 849                |
| 18/01/2020 | 100        | 0            | 0                  | 192                |
| 19/01/2020 | 100        | 0            | 3013               | 1489               |
| 20/01/2020 | 100        | 0            | 1016               | 851                |
| 21/01/2020 | 100        | 0            | 3387               | 1685               |
| 22/01/2020 | 100        | 0            | 1617               | 41                 |
| 23/01/2020 | 100        | 0            | 3429               | 852                |
| 24/01/2020 | 100        | 0            | 4467               | 3263               |
| 25/01/2020 | 100        | 0            | 3200               | 885                |
| 26/01/2020 | 100        | 0            | 0                  | 974                |
| 27/01/2020 | 100        | 0            | 2092               | 129                |
| 28/01/2020 | 100        | 0            | 1681               | 1706               |
| 29/01/2020 | 100        | 0            | 1790               | 1507               |
| 30/01/2020 | 96,46      | 3,54         | 2922               | 1811               |
| 31/01/2020 | 99,79      | 0,21         | 3231               | 1008               |
| 01/02/2020 | 100        | 0            | 5554               | 1375               |
| 02/02/2020 | 100        | 0            | 0                  | 218                |
| 03/02/2020 | 100        | 0            | 2547               | 1340               |
| 04/02/2020 | 100        | 0            | 1092               | 2190               |
| 05/02/2020 | 100        | 0            | 0                  | 1895               |
| 06/02/2020 | 100        | 0            | 0                  | 1966               |
| 07/02/2020 | 100        | 0            | 3133               | 1168               |
| 08/02/2020 | 100        | 0            | 0                  | 2151               |
| 09/02/2020 | 100        | 0            | 1489               | 698                |
| 10/02/2020 | 100        | 0            | 877                | 1602               |
| 11/02/2020 | 100        | 0            | 4618               | 2593               |
| 12/02/2020 | 100        | 0            | 0                  | 2772               |
| 13/02/2020 | 100        | 0            | 4606               | 2005               |
| 14/02/2020 | 100        | 0            | 1680               | 1363               |
| 15/02/2020 | 100        | 0            | 2130               | 3084               |
| 16/02/2020 | 100        | 0            | 0                  | 1319               |
| 17/02/2020 | 100        | 0            | 1421               | 796                |
| 18/02/2020 | 100        | 0            | 1023               | 1692               |
| 19/02/2020 | 100        | 0            | 5380               | 1486               |
| 20/02/2020 | 100        | 0            | 4340               | 1817               |
| 21/02/2020 | 100        | 0            | 5159               | 264                |
| 22/02/2020 | 94,03      | 5,97         | 0                  | 3130               |
| 23/02/2020 | 100        | 0            | 2314               | 523                |
| 24/02/2020 | 100        | 0            | 1910               | 824                |
| 25/02/2020 | 100        | 0            | 5546               | 1866               |
| 26/02/2020 | 100        | 0            | 0                  | 1741               |
| 27/02/2020 | 97,16      | 2,84         | 5047               | 741                |
| 28/02/2020 | 100        | 0            | 0                  | 1318               |
| 29/02/2020 | 100        | 0            | 0                  | 1571               |
| 01/03/2020 | 100        | 0            | 4497               | 1701               |
| 02/03/2020 | 100        | 0            | 0                  | 1415               |
| 03/03/2020 | 100        | 0            | 1414               | 2081               |
| 04/03/2020 | 100        | 0            | 2154               | 1677               |

|            |       |       |      |      |
|------------|-------|-------|------|------|
| 05/03/2020 | 96,74 | 3,26  | 0    | 4569 |
| 06/03/2020 | 100   | 0     | 5264 | 1973 |
| 07/03/2020 | 100   | 0     | 0    | 2008 |
| 08/03/2020 | 83,34 | 16,66 | 0    | 4041 |
| 09/03/2020 | 100   | 0     | 0    | 2116 |
| 10/03/2020 | 100   | 0     | 0    | 1387 |
| 11/03/2020 | 100   | 0     | 0    | 0    |
| 12/03/2020 | 97,44 | 2,56  | 0    | 2164 |
| 13/03/2020 | 100   | 0     | 5318 | 1931 |
| 14/03/2020 | 100   | 0     | 0    | 1772 |
| 15/03/2020 | 100   | 0     | 0    | 3959 |
| 16/03/2020 | 100   | 0     | 0    | 1527 |
| 17/03/2020 | 100   | 0     | 0    | 2680 |
| 18/03/2020 | 100   | 0     | 4406 | 1888 |
| 19/03/2020 | 100   | 0     | 4089 | 3077 |
| 20/03/2020 | 100   | 0     | 1710 | 2522 |
| 21/03/2020 | 100   | 0     | 0    | 1634 |
| 22/03/2020 | 88,5  | 12,5  | 0    | 2104 |
| 23/03/2020 | 96,67 | 3,33  | 0    | 145  |
| 24/03/2020 | 100   | 0     | 0    | 2231 |
| 25/03/2020 | 100   | 0     | 5171 | 2415 |
| 26/03/2020 | 100   | 0     | 0    | 1607 |
| 27/03/2020 | 100   | 0     | 1163 | 1501 |
| 28/03/2020 | 100   | 0     | 3181 | 2622 |
| 29/03/2020 | 100   | 0     | 1122 | 186  |
| 30/03/2020 | 100   | 0     | 0    | 658  |
| 31/03/2020 | 100   | 0     | 0    | 2692 |

BANQUE TRANSATLANTIQUE  
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**Dedicated interface**

| Day        | Uptime (%) | Downtime (%) | AISP response (milliseconds) | PISP response (milliseconds) | CBPII response (milliseconds) | Error response rate (%) |
|------------|------------|--------------|------------------------------|------------------------------|-------------------------------|-------------------------|
| 31/03/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 30/03/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 29/03/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 28/03/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 27/03/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 26/03/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 25/03/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 24/03/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 23/03/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 22/03/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 21/03/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 20/03/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 19/03/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 18/03/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 17/03/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 16/03/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 15/03/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 14/03/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 13/03/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 12/03/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 11/03/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 10/03/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 09/03/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 08/03/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 07/03/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 06/03/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 05/03/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 04/03/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 03/03/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 02/03/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 01/03/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 29/02/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 28/02/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 27/02/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 26/02/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 25/02/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 24/02/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 23/02/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 22/02/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 21/02/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 20/02/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 19/02/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 18/02/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 17/02/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 16/02/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 15/02/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 14/02/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 13/02/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 12/02/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 11/02/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 10/02/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 09/02/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 08/02/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 07/02/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 06/02/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 05/02/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 04/02/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 03/02/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 02/02/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 01/02/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 31/01/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 30/01/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 29/01/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 28/01/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 27/01/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |
| 26/01/2020 | 100.0      | 0.0          | 0.0                          | 0.0                          | 0.0                           | 0.0                     |

|            |       |     |     |     |     |     |
|------------|-------|-----|-----|-----|-----|-----|
| 25/01/2020 | 100.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 24/01/2020 | 100.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 23/01/2020 | 100.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 22/01/2020 | 100.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 21/01/2020 | 100.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 20/01/2020 | 100.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 19/01/2020 | 100.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 18/01/2020 | 100.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 17/01/2020 | 100.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 16/01/2020 | 100.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 15/01/2020 | 100.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 14/01/2020 | 100.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 13/01/2020 | 100.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 12/01/2020 | 100.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 11/01/2020 | 100.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 10/01/2020 | 100.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 09/01/2020 | 100.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 08/01/2020 | 100.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 07/01/2020 | 100.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 06/01/2020 | 100.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 05/01/2020 | 100.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 04/01/2020 | 100.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 03/01/2020 | 100.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 02/01/2020 | 100.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 01/01/2020 | 100.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 12/09/2019 | 100.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| 11/09/2019 | 100.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |